Medicare’s Limited Income NET Program: New Initiatives

Pharmacy News Bulletin: Medicare’s Limited Income NET Program – Low Income Subsidy requirement

NOTICE TO ALL PHARMACIES: Effective July 15th, 2014 the Centers for Medicare & Medicaid Services (CMS) will require evidence of Low Income Subsidy (LIS) or “Extra Help” entitlement prior to point-of-sale facilitated enrollment into Medicare’s Limited Income NET Program. When current program enrollment or LIS information exists within CMS systems, which is reflected in the E-1 eligibility query, claims will process without any additional action.

Beneficiaries will be asked at the pharmacy to show proof of Medicaid eligibility or LIS.

Some examples include:

- Copy of current Medicaid award letter with effective dates
- State eligibility verification system queries (interactive voice response, online)
- Notice from Medicare or Social Security Administration awarding “Extra Help”

As always, please feel free to call our dedicated SHIPS line 1-866-934-2019 with any questions or concerns.

NOTE: If you are submitting Best Available Evidence on behalf of the beneficiary, please fax documentation to 1-877-210-5592.

NOTE: If there is an access to care issue or immediate need, the fax number is 502-301-5835.

Help us better direct our efforts for SHIPS: Take the LI NET Survey

We would greatly appreciate your opinion on how the program is working and how we might better serve beneficiaries and you. Please complete this survey to help us improve your experience and the delivery of services. Your answers are confidential and will only be reported in aggregate.

Survey Link: http://s.zoomerang.com/Survey/WEB22CD4Q9VLS7/

Questions?

Questions about Medicare’s Limited Income NET program can be directed to 1-866-934-2019

Humana will host a Q&A on this topic Tuesday, July 29th @ 1:00 pm EST. If you would like to register for this conference, please email Linet Outreach Inbox <LinetOutreach@humana.com>